

**The policy of EXWOLD TECHNOLOGY LIMITED (ETL) is to provide a quality contract processing service that completely fulfils all of the requirements of its customers. Specifically this will involve the following objectives:**

1. Accurately determining the customer's precise requirements and agreeing at the outset the work that ETL will undertake,
2. Planning and producing product which meets all aspects of the agreed specification and is fully fit for purpose,
3. Ensuring that product is correctly and professionally packaged and identified,
4. Maximising material and process efficiency by aiming for Right First Time and minimising waste,
5. Offering value for money for the service provided,
6. Encouraging all employees to continually look for improvements to the Quality Management System and striving for excellence,
7. Carrying out all the operations above in harmony with the Company's Health and Safety and Environmental Policies and
8. Continually monitoring customer perception with the view to improving customer satisfaction,
9. Ensuring that applicable feed additive safety requirements are met.

The above objectives are achieved through the operation of a Quality Management System which is certificated to EN ISO 9001:2008 and is fully documented in the Company Quality Manual.

The awareness, understanding and application of the Company Quality policy will be communicated to all members of staff as part of their induction and on-going training. All employees will be expected to operate to the required standards at all times.

During the planning stage and manufacture of customers' products, fundamental importance will be attached to quality requirements.

Where certain activities are sub-contracted for technical, commercial or practical considerations, the above Quality Policy objectives will be discussed and agreed with the sub-contractor using the Quality Manual for reference.

K. Martin  
Managing Director